

Neighbourhood inspections

Do you want to help keep your neighbourhood being a great place to live? If so, you may want to get involved and join us on a walkabout in your area. We will be launching a new programme of neighbourhood walkabouts in July this year.



We have previously carried out walkabouts on an ad-hoc basis. We've listened to our residents, who have been telling us how much you value this part of the housing service and have decided to set up a regular schedule of neighbourhood visits and walkabouts. We're developing a local policy which we are agreeing with our customers.

All neighbourhood areas will receive at least one walkabout per year - some may receive more depending on local circumstances, such as reports of anti-social behaviour, grounds maintenance, number of homes and tenancies and other neighbourhood activities and facilities. If you are interested in learning more about this, please refer to our interim policy which can be found on our website.

The first three months of the walkabout calendar is below. The full calendar for the year will be available soon. Your neighbourhood housing officer will also be able to let you know when a walk-about is planned.

Your neighbourhood housing officer will contact our residents who have expressed an interest in being involved, about 10 days before the walkabout. The walkabout will usually involve:

- a short briefing session from the neighbourhood housing officer and an opportunity for local residents to raise particular issues before the tour
- a walk around tour of the neighbourhood (if you wish to do so)
- a record will be made of any issues identified feedback of actions will be communicated in writing after the walkabout success of the walkabouts will be measured by way of satisfaction results.

For more information about neighbourhood walkabouts in your area, please contact your neighbourhood housing officer on 0300 3038030.

July-September 2011 Neighbourhood walkabout calendar

July	East Cornwall	Mid Cornwall	West Cornwall
2011	Bodmin East Bude Camelford Liskeard	Camborne Pengegon Newquay Central Penryn Outer St Austell Town Centre Truro Central	Alverton Eastern Green, Penzance Gwavas Hayle Central Heamoor, Penzance Marazion Porthleven St Ives Central St Just Treneere, Penzance
August	East Cornwall	Mid Cornwall	West Cornwall
2011	Millbrook Wadebridge	Falmouth Central Gloweth, Truro Perranporth Redruth Central St Blazey St Dennis	Alverton Ayr, St Ives Goldsithney Copperhouse, Hayle Penzance Central Pendarves, Penzance St Clare, Penzance
September 2011	East Cornwall	Mid Cornwall	West Cornwall
	Bodmin North Launceston Padstow	Camborne North Falmouth Outer Redruth West Tregolls/Trelander, Truro	Bodriggy, Hayle Jack Stephens, Penzance Loggans, Hayle Madron, Penzance Penalverne, Penzance

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