

Mutual exchanges

Swapping your home with someone else

One of the easiest ways you can move is to exchange your home with another tenant.

Information about exchange schemes and other useful information can be accessed via the website at www.direct.gov.uk/socialhousing.

Homeswapper exchange registers are available at our offices for inspection. You may also find advertisements for mutual exchanges in the local paper, local shops and supermarkets.

Before you agree to a mutual exchange, you should make sure that you read the other tenant's tenancy agreement very carefully because you will be taking on their tenancy, which may have different rights and responsibilities.

You must get our written approval before you swap your home with someone on the register. We will not normally refuse an exchange but we may do so if:

- legal action is being taken against either tenant for rent arrears or other breach of tenancy conditions
- the exchange will result in one of the homes being overcrowded or substantially under-occupied. Usually one extra bedroom will be allowed

Please note that if you do not have your landlord's permission to move you run the risk of losing your tenancy and your home.

For more information please contact [our customer services team](#)

