

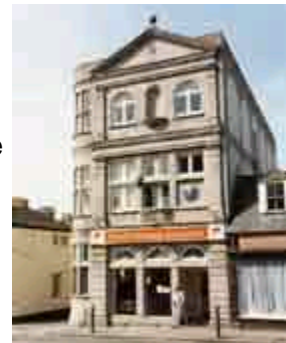
About PHA

Penwith Housing Association (PHA) is a non-profit making organisation building, improving and managing affordable housing in Cornwall. It is a member of the [Devon and Cornwall Housing group](#).

PHA is a registered social landlord with its work being monitored by the Housing Corporation. We are registered with the Financial Services Authority as an exempt charity.

PHA is governed by a board of management comprising tenants, councillors and independent members of the community.

Formed in 1994 as a voluntary transfer from the local authority, we have obtained funding to allow maximum investment in maintaining existing homes and building quality new homes in Cornwall.



 [Click here to read Update spring 2008, giving news of what is happening across the group.](#)

Achievements

We have developed many new initiatives to deliver high quality, cost effective services and to address particular housing needs in local communities.

We have :

- a housing stock of 6,000 homes, including nearly 2,000 managed for DCHA
- developed over 800 homes
- received and retained the Investors in People Award
- involved our customers in service improvements
- developed strong partnerships with our Tenants Committee and residents associations
- invested over 30 million in bringing tenants homes up to a modern standard
- created a Neighbourhood Pride scheme

We aim to continue to improve services to customers by:

- maximising investment as part of the Devon & Cornwall Housing group
- working in partnership with other organisations
- increasing investment in both staff and technology
- investing in our local neighbourhoods to meet the government's Decent Homes standard by 2010
- ensuring that our property assets maximise their contribution to our work.