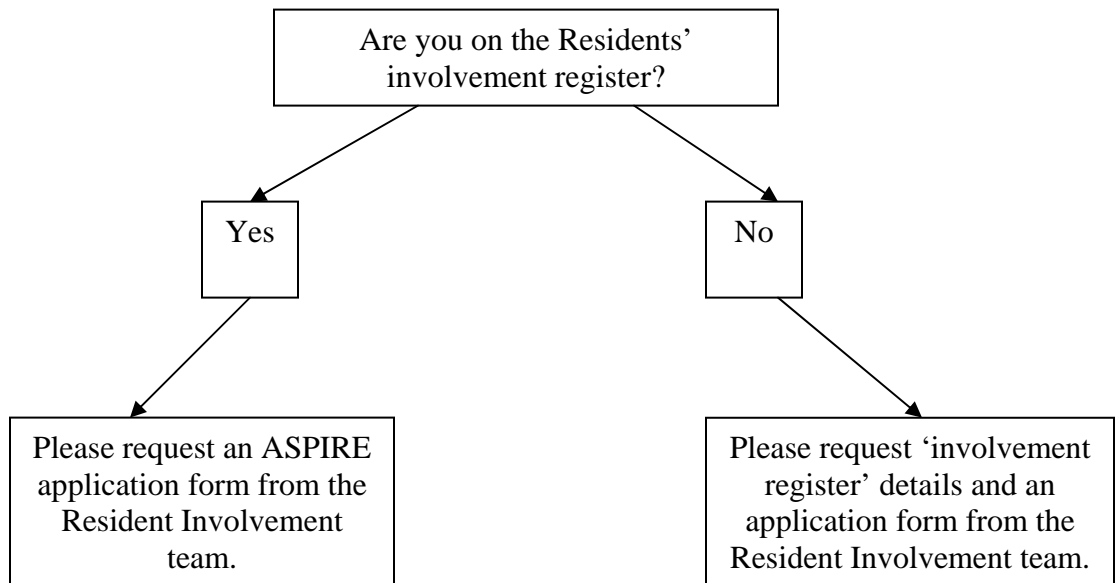


**There is a natural progression through the four ASPIRE scheme levels. The flow charts below reveal what you should do in order to gain the training and support that the scheme offers, whatever your level of involvement in PHA service development.**

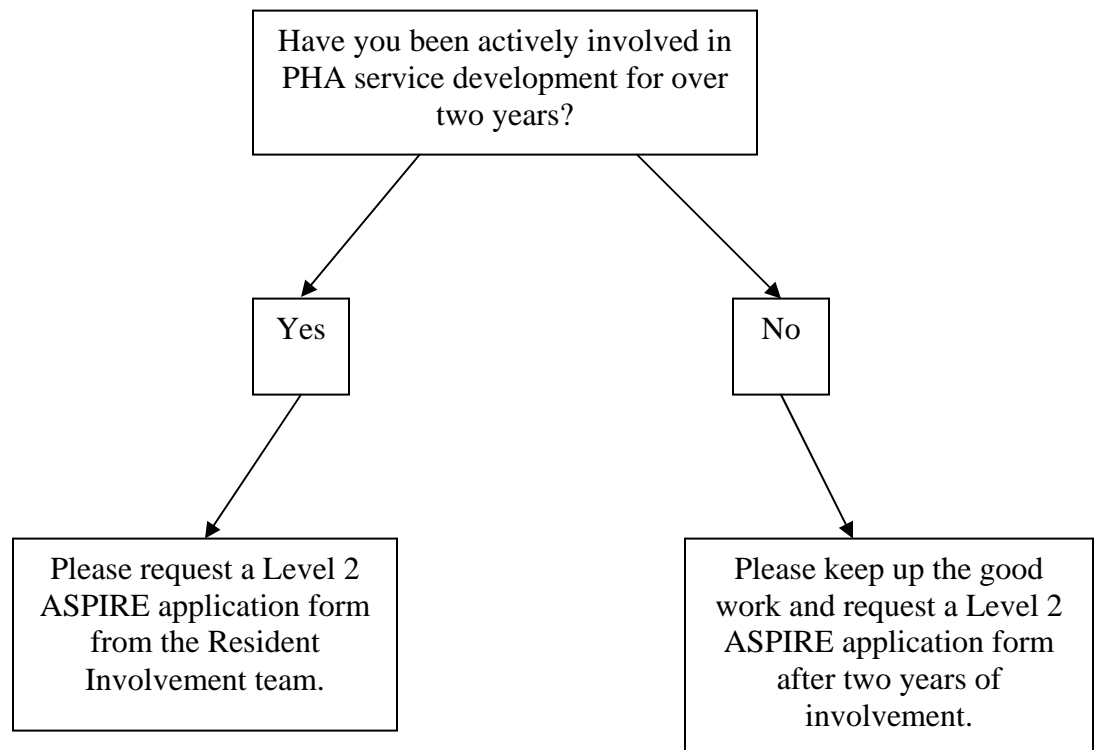
**Level one**

- Community level training
- Resident Association development and support



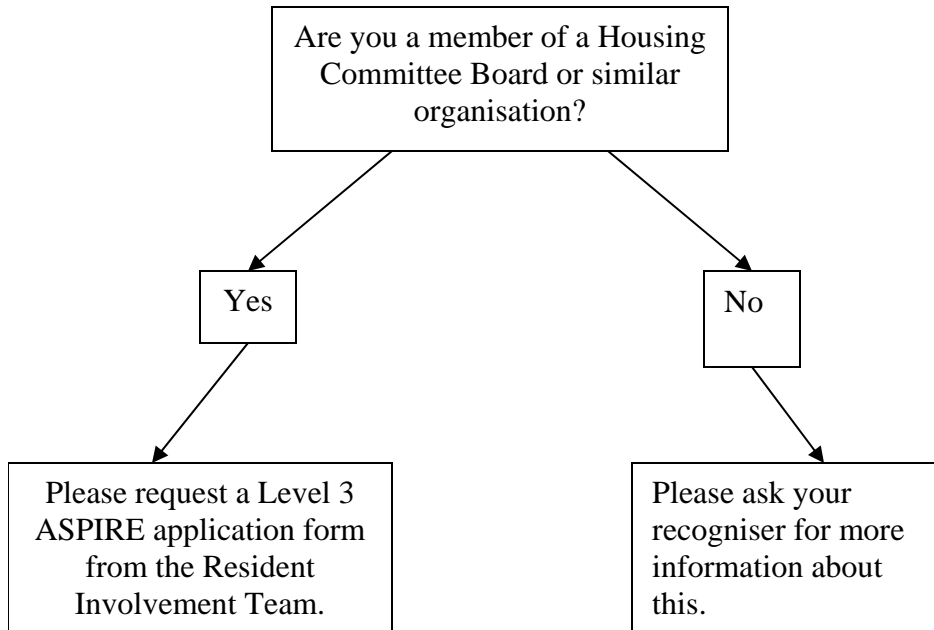
**Level two**

- Individual training portfolio
- Internal / external training courses including;
  - Group role, dynamics and group work
  - Holding effective meetings
  - Communication skills
  - Carrying out mystery shopping
  - ALfR



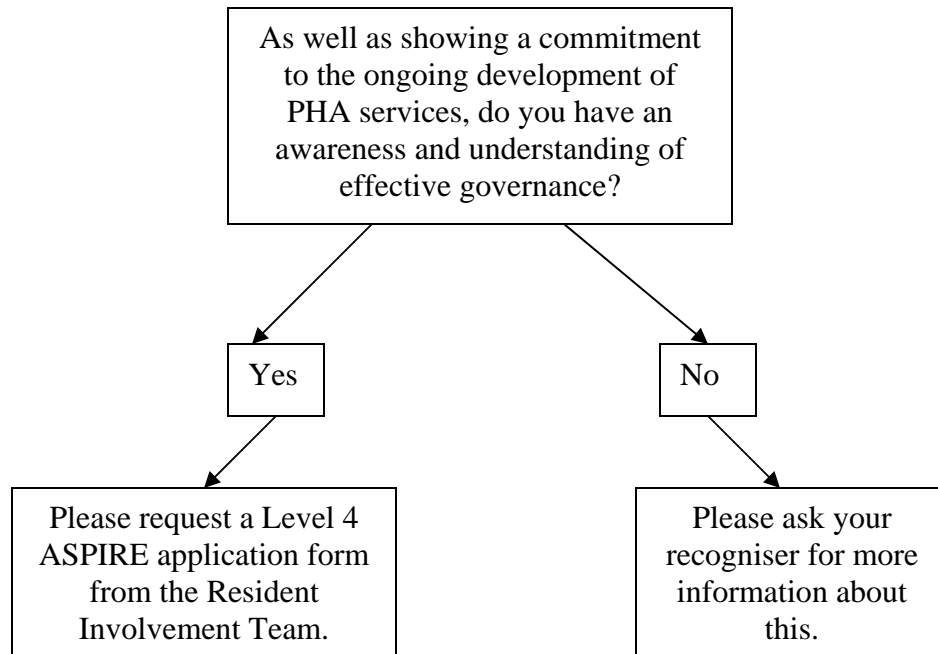
### Level three

- Individual training portfolio
- Internal / external training courses including;
  - Meeting facilitation
  - Communication Skills
  - Equality and Diversity
  - Understanding governance
  - ALfR



### Level four

- Individual training portfolio
- Internal external courses including all mentioned above.



**For optimum benefit, 'learners' are required to progress through the scheme by achieving one level at a time. If you are in any doubt about what to do next, or would like to discuss any issues regarding the ASPIRE scheme, please contact a member of the Resident Involvement team.**